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Functionaliteit Hosted Telefooncentrale

Call Features

- Authentication
- Automated Attendant
- Blacklists
- Blind Transfer
- Call Detail Records
- Call Forward on Busy
- Call Forward on No Answer
- Call Forward Variable
- Call Monitoring
- Call Parking
- Call Queuing
- Call Recording
- Call Retrieval
- Call Routing (DID & ANI)
- Call Snooping
- Call Transfer
- Call Waiting
- Caller ID
- Caller ID Blocking
- Caller ID on Call Waiting
- Conference Bridging
- Database Store/Retrieve
- Database Integration
- Dial by Name
- Direct Inward System Access
- Distinctive Ring
- Distributed Universal Number
- Do Not Disturb
- E911
- ENUM
- Fax Receive
- Flexible Extension Logic
- Interactive Directory Listing
- Interactive Voice Response (IVR)
- Local and Remote Call Agents
- Music on Hold
 - Flexible Mp3-based system
 - Random or Linear Play
 - Volume Control
- Privacy
- Overhead Paging
- Protocol Conversion
- Remote Call Pick-up
- Remote Office Support
- Roaming Extensions
- Route by Caller ID
- Streaming Media Access
- Supervised Transfer
- Talk Detection
- Three-way Calling
- Time and Date
- Trunking
- VoIP Gateways
- Voice Mail
 - Visual Indicator for Message Waiting
 - Stutter Dial Tone for Message Waiting
 - Voice Mail to email
 - Voice Mail to Groups
 - Web Voice Mail Interface

Computer-Telephony Integration

- Graphical Call Manager
- Outbound Call Spooling
- Allows a unified Dial plan across multiple offices

Codecs

- G.711 (A-law & U-law)
- G.722
- G.729 (through purchase of a commercial license)

Protocols

- SIP (Session Initiation Protocol)
- FXS
- FXO